

Billing and processing time for data disclosure from NorCog

Procedures for billing and processing time related to the preparation and release of data from NorCog.

NorCog charges for actual costs associated with administrative work and preparation in connection with the disclosure of data. The hourly rate is aligned with comparable rates used by other registry administrators.

Prices

Preparation and disclosure of data are charged at an hourly rate of NOK 1,155 (excluding VAT) from 1 May 2026. Exceptions to billing are outlined below.

Estimated time requirements and billing for various data types*

Data	Charges	Estimated time
Aggregated tabular data	From hour 3	1-10 hours
Pseudonymised NorCog data	From hour 3	3-20 hours
Retrieval of samples from the biobank	NOK 50 per sample, plus shipping and an hourly handling fee	15-40 hours
NorCog data linked to other datasets	Hourly billing	15-30 hours

*The time estimates are intended as guidance only. The actual number of hours will depend on the complexity of the data extraction, the amount of work required to coordinate with other linkage authorities, the quality of the data received, and the clarity of the applicant's request. Billing covers the secretariat's preparatory work to prepare the application for the scientific committee, as well as follow-up work such as communication with the applicant, communication with the Data Protection Officer (DPO), and preparation of the data file itself. Time spent on the scientific committee's assessment is not included.

Exemptions from billing

If the disclosure requires less than 5 working hours, the following exemptions apply:

- Health authorities
- Student and master's degree projects (excluding PhD projects)
- Centres that contribute data are entitled to disclosure for one study per year, provided that the time required for the disclosure is less than 5 hours.

Response times

- Pseudonymised data: 30-day response time from receipt of a complete application
- Data linked with other central health registries or other data sources: 60-day response time from receipt of a complete application
- Availability may be delayed if special circumstances make it disproportionately difficult to meet the deadline. Processing times may also vary due to technical and legal complexity, capacity constraints, and similar factors.

Billing procedure

- The applicant confirms that they understand and accept the billing procedure.
- The applicant provides the required billing information:
 - Company name and address
 - Organization number
 - Contact person or reference
 - Invoices are sent electronically via EHF. If EHF cannot be used, an email address must be provided.
- When the data file is ready for disclosure, an invoice for payment is issued.
- Applicants often request additional assistance after the data file has been disclosed, for example to supplement the dataset with additional variables, or if a new application and an additional round of scientific committee review are required. If the work involved in such a supplementary round exceeds 2 hours, a new invoice will be issued.